

# KIOSK DATASHEET

Last updated: 05 May 2023

The Tangerpay Kiosk Series 4a model is a secure, fully enclosed, plug-n-play wireless console that is designed to be wall-mounted.

It communicates over Wi-Fi with “Pip”, the Tangerpay smart device inside every laundry machine, to apply electronic credits to the machine when the customer makes a payWave, chip insert or smart phone payment using the Kiosk card reader. It also communicates wirelessly with the bank to authorise the payment.

Tangerpay’s existing customers using the mobile payments solution can purchase the standalone kiosk hardware as an add-on unit at any time. There are no changes to ongoing fees or transaction fees. The reporting of transactions, email confirmations and settlements continue to work in exactly the same manner as for the mobile payments channel.



The installation of the kiosk hardware is a simple and easy DIY activity, requiring a simple wall mount plus a single connection to a GPO power point.

Stores that do not already have the mobile pay solution will need to purchase the Kiosk hardware as well as individual Pip wireless units for each laundry machine. Store owners can choose whether to offer mobile payments only, kiosk payments only, or kiosk plus mobile payments in their store. The ongoing fees are the same across all payment channels. Our popular RemoteStart feature is included as free inclusion under all solutions.

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<b>Payment Methods</b>	<p><u>Paywave (TapNGo)</u> Visa Mastercard Amex EFTPOS (NZ only)</p> <p><u>Chip Insert</u> Visa Mastercard Amex EFTPOS (NZ only)</p> <p><u>Keyed In / Swipe</u> Visa Mastercard Amex EFTPOS (NZ only)</p> <p><u>Mobile (free with inclusion with Kiosk)</u> Visa Mastercard Amex Apple Pay G Pay PayPal</p>
<b>Store Signage and Posters</b>	<p>A selection of posters is available in <a href="https://tangerpay.com/download-resources">https://tangerpay.com/download-resources</a> for DIY printing. OfficeWorks can print A2 size posters with an adhesive backing for \$15.</p>
<b>Physical Dimensions (millimeters)</b>	<p>310 W x 365 H x 152 D (30° angle)</p>
<b>Electrical Requirements</b>	<p>Requires a single 5A GPO outlet within 0.5m of the kiosk mount point on the wall.</p>

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<b>Electrical Requirements</b>	<p>The cavity on the backplate of the kiosk measures 100 x 100 mm and allows the Kiosk to be mounted directly on top of a single or double GPO (which is of a smaller dimension than this).</p> <p>Alternatively, the single power cable for the kiosk can be exited through the cavity in the backplate or routed to the top or bottom of the kiosk through the snap-off tabs located in the moulding.</p>
<b>Network Requirements</b>	<p>If you are purchasing the High Powered Wifi Access Point from us then this section can be ignored as the Access Point comes pre-configured with our WiFi settings.</p> <p>If your store is already set up for Tangerpay Mobile Pay, there are no additional network requirements as the kiosk will automatically connect to your existing WiFi network.</p>
<b>Kiosk Data Usage</b>	<p>Approximately 3 GB per month for kiosk modules excluding Pip data usage (approx. 45 MB per Pip per month).</p>
<b>Installation</b>	<ol style="list-style-type: none"><li>1. Mount kiosk enclosure to a wall using the supplied wall plate.</li><li>2. The kiosk backplate has multiple screw holes at various points to make it easy to align with studs in the wall.</li><li>3. Connect the single power cable to a 5A GPO outlet located within 0.5m of the kiosk.</li><li>4. Conceal electrical cabling as needed.</li></ol>
<b>Physical Security</b>	<p>The kiosk has a locked enclosure which comes with a set of two keys. The keyed lock is on the bottom of the kiosk cabinet and not easily seen by kiosk users.</p> <p>The kiosk housing is tamper-resistant with no visible screws once it's mounted on the wall.</p>

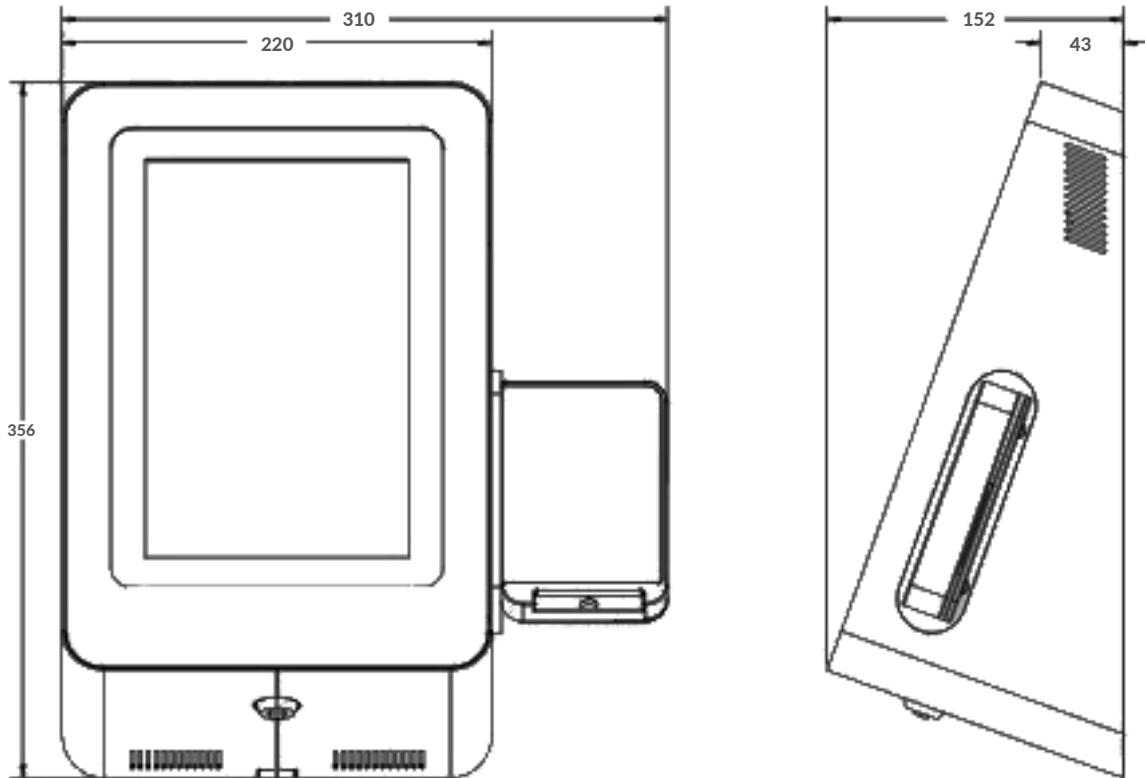
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<b>Physical Security</b>	<p>The Panel PC used in the kiosk is made by a leading global manufacturer and was specially chosen for its damage resistant Gorilla Glass 8 screen.</p>
<b>Operating Temperature</b>	<p>4°C - 42°C for proper functioning of the tablet and card reader.</p>
<b>Scheduled Reboots</b>	<p>For optimum performance, the kiosk is programmed to reboot itself every night at 2:00am. The reboot takes approximately 2 minutes to complete.</p> <p>Please advise Tangerpay if you require any changes to it.</p>
<b>OS Updates</b>	<p>The kiosk panel PC runs Android OS. Automatic operating system updates are disabled on the tablet to reduce the risk of unexpected interruptions to your business.</p> <p>Tangerpay will advise you of any critical OS updates that need to be applied to your kiosk tablet and provide you the necessary instructions on how to apply it.</p> <p>Alternatively, as an at-cost option, you can also send the kiosk to Tangerpay to apply critical OS updates.</p>
<b>Insurance</b>	<p>Accidents and malicious damage can easily happen in unattended environments such as laundromats.</p> <p>Tangerpay recommends that you review your business insurance policy to check that your new kiosk is covered for accidental damage, theft and vandalism.</p>
<b>Warranty</b>	<p>The kiosk hardware comes with a full 12-month return to base warranty and provides cover for all hardware manufacturing defects. Warranty returns should be sent to:</p> <p>Tangerpay - Returns, 433 Logan Road, Greenslopes QLD 4120 Australia</p>

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\*All dimensions are measured in millimeters.